

Success Story

Torrent Town Council

How the Torrent Town Council achieved an accessible web for its 80,000 citizens in just three weeks



What they needed

As a **public body**, the Torrent Town Council had the **obligation and duty to make its services as accessible** as possible for all its citizens, including those who are visually or intellectually impaired, have mobility issues or another type of functional diversity.

The Town Council was looking for a **flexible and simple way** to meet this objective in the **shortest time possible**, covering the widest range of needs in terms of **web accessibility and usability**.

Salient characteristics of the Torrent Town Council's web platform (main domain):

Content management:

Own

Monthly accessible visits:

1,000 +

JavaScript Libraries:

jQuery

How this was solved by inSuit

In **just three weeks** the inSuit solution was implemented, covering all of the functionalities offered by the Town Council's web portal and improving **its accessibility and usability** for the town's more than **80,000 inhabitants** and for all those interested in accessing news and services offered by the Town Council.

In addition, **workshops were held** for both Town Council staff and associations of persons with disabilities in which all parties could **learn about the advantages** of the accessibility tool.



inSuit workshop during the "Torrent Town Council website: easy and accessible" day event.

The result

Today, more than a thousand citizens per month use the inSuit platform to access the services on the Torrent Town Council in a manner that is **accessible and adapted** to their needs. For its citizens, this has enabled **universal access** to the services and information offered by the Torrent Town Council through its website.

“With inSuit we were able to affirm our commitment to make our web portal accessible to all citizens, regardless of their capacities. Now www.torrent.es is truly a universal web portal.”

Jose Antonio Castillejo

Councillor for Social Services, Torrent Town Council

Would you like an accessible website?

Contact us and we will review your case to find the best solution for your needs.

[Contact us](#)